

**pure**  
enrichment

**5** YEAR  
WARRANTY

*pure relief™*

CORDLESS NECK & SHOULDER  
HEATING PAD



USER MANUAL  
MODEL: PECLPNE-MG

# IMPORTANT SAFETY INSTRUCTIONS DO NOT DESTROY

**DANGER:** TO REDUCE THE RISK OF BURNS, ELECTRIC SHOCK, FIRE, AND PERSONAL INJURY, THIS PRODUCT MUST BE USED IN ACCORDANCE WITH THE FOLLOWING INSTRUCTIONS:

1. READ ALL INSTRUCTIONS.
2. DO NOT USE WHILE SLEEPING.
3. DO NOT USE ON AN INFANT OR ON AN ANIMAL.
4. THIS PRODUCT IS NOT TO BE USED ON OR BY AN INVALID, A SLEEPING OR UNCONSCIOUS PERSON, A PERSON WITH DIABETES, OR A PERSON WITH POOR BLOOD CIRCULATION UNLESS CAREFULLY ATTENDED.
5. DO NOT USE ON AREAS OF THE SKIN THAT ARE INSENSITIVE TO TOUCH OR HEAT.
6. BURNS CAN OCCUR REGARDLESS OF CONTROL SETTING. CHECK SKIN UNDER PRODUCT FREQUENTLY.
7. DO NOT USE IN AN OXYGEN-FILLED ATMOSPHERE.
8. DO NOT USE PINS OR OTHER METALLIC OBJECTS TO FASTEN THIS PRODUCT INTO PLACE.
9. DO NOT SIT ON OR AGAINST THE PRODUCT OR CRUSH IT. AVOID SHARP FOLDS IN THE FABRIC.
10. DO NOT USE THE CORD AS A HANDLE.
11. CHILDREN SHOULD NOT USE THIS UNIT WITHOUT ADULT SUPERVISION.

12. PLACE UNIT ON TOP OF AND NOT UNDER THE PART OF THE BODY THAT REQUIRES HEAT THERAPY.
13. ONLY USE THIS PRODUCT ON A 110-120V AC CIRCUIT.
14. UNPLUG WHEN NOT IN USE.
15. DO NOT USE WITH GENERATORS, POWER CONVERTERS, OR INVERTERS.
16. DO NOT TAMPER WITH THIS PRODUCT IN ANY WAY.
17. THERE ARE NO USER-SERVICEABLE PARTS. IF FOR ANY REASON THIS PRODUCT DOES NOT FUNCTION PROPERLY, CONTACT PURE ENRICHMENT AT [HELP@PUREENRICHMENT.COM](mailto:HELP@PUREENRICHMENT.COM)
18. DO NOT USE THIS PRODUCT WITH LINIMENT, SALVE OR OINTMENT PREPARATIONS AS SKIN BURNS CAN RESULT.
19. NEVER PULL THIS PAD BY THE SUPPLY CORD.
20. DO NOT BEND OR PINCH THE CORD.
21. DO NOT USE PRODUCT IF THE CORD IS DAMAGED.
22. NEVER LEAVE THE PRODUCT UNATTENDED, ESPECIALLY IF CHILDREN ARE PRESENT.
23. LOOP CORD LOOSELY WHEN STORING. TIGHT WRAPPING CAN DAMAGE CORD & INTERNAL PARTS.
24. THIS PRODUCT HAS A POLARIZED PLUG (ONE BLADE IS WIDER THAN THE OTHER). TO REDUCE THE RISK OF ELECTRIC SHOCK, THIS PLUG IS INTENDED TO FIT IN A POLARIZED OUTLET ONLY ONE WAY. IF THE PLUG DOES NOT FIT FULLY IN THE OUTLET, REVERSE THE PLUG. IF IT STILL DOES NOT FIT, CONTACT A QUALIFIED ELECTRICIAN TO INSTALL THE PROPER OUTLET.

- DO NOT ATTEMPT TO MODIFY THE PLUG OR DISABLE THIS SAFETY FEATURE IN ANY WAY.
25. SAVE THESE INSTRUCTIONS.

## FCC NOTICE

Model: PureRelief™ Cordless Neck & Shoulder Heating Pad (PECLPNE-MG)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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The product is protected against unauthorized use. DO NOT modify it without the authorization of the manufacturer, or the user's authority to operate could be voided.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase separation between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## INTRODUCTION

Thank you for purchasing the PureRelief™ Cordless Neck & Shoulder Heating Pad from Pure Enrichment. We designed this portable heat wrap to fit securely around your neck and shoulders for convenient, cord-free use at home or on the go. It combines both light weighted pressure and targeted gentle heat for comforting relief when you need it.

To use, wrap the product comfortably around your shoulders and neck, making sure the neck flap lays flat on your neck. To help maintain proper placement during use, PureRelief™ is manufactured with weighted edges and integrated magnets.

**NOTE:** Remove necklaces and other metal accessories during use to keep them from attaching to the magnets built into the heated neck wrap.

## PRODUCT FEATURES

We designed the PureRelief™ Cordless Neck & Shoulder Heating Pad with several features that make it the ideal solution for comfortable daily use. These features include:



### WEIGHTED PRESSURE

Offers calming comfort to soothe the neck and shoulders and promote relaxation.



### 4 HEAT SETTINGS

Choose from warm, low, medium, or high heat.



### CORDLESS USE

Rechargeable battery pack allows you to use the heating pad at school, work, and on-the-go!



### SUPER SOFT

Luxurious and plush micromink fabric.



### CONTOURED DESIGN

Fits your neck and shoulder area where most people experience the most tension and stress.



### 2-HOUR AUTO SHUT-OFF

Shuts off heat automatically after 2 hours of continuous use.

## CHARGING PureRelief™

1. Attach the DC plug of the adapter to the Battery Pack. Push both parts together securely to ensure a tight fit.
2. Plug the adapter into a 120V AC electrical outlet.
3. While charging, the 4th heat level LED light will flash on and off in red. When fully charged (after about 2.5 hours) the 1st heat level LED light will turn on and stay green.
4. After charging, disconnect adapter from the Battery Pack.

**NOTE:** If the heat level indicators do not light up or stay on, make sure the DC plug of the adapter is securely plugged into the Battery Pack.

## USING PureRelief™



**NOTE: Fully charge the Battery Pack before first use.**

The Battery Pack must be connected to the Heating Wrap Connector before the power will turn on.

1. Attach the Battery Pack to the Heating Pad Connector in the Battery Pack Pocket. Push both parts together securely to ensure a tight fit. Place the Battery Pack into the Pocket.
2. To turn the unit on, press the power button until the 1st heat level LED indicator light turns on.
3. Select the desired heat setting (1-warm, 2-low, 3-medium, or 4-high) by continuing to press the power button until the heat indicator light turns on your desired setting.
4. To turn off, press the power button until the lights turn off. Pad turns off automatically after 2 hours of continuous use.

**NOTE:** If the heat level indicators do not light up or stay on, make sure the Battery Pack is securely plugged into the Heating Pad Connector.

## WASHING INSTRUCTIONS

**DO NOT DRY CLEAN! DO NOT USE BLEACH! DO NOT USE WRINGER!**

1. Disconnect PureRelief™ from the Battery Pack.
2. Machine wash PureRelief™ in cold water on the gentle cycle, or hand wash. Tumble dry on low heat or line dry.
3. Do not plug in PureRelief™ until the Heating Pad Connector is completely dry.

## PRODUCT SPECIFICATIONS

Pad Size:	22" x 14.8"
Weight:	3.5 lbs
Power Supply:	AC: 100-240V, 50/60Hz, 15W±10%
Pad Material:	Micromink [100% polyester (both sides)]
4 Heat Settings:	Warm—green light, temperature range (~110 °F) Low—yellow light, temperature range (~120 °F) Medium—orange light, temperature range (~130 °F) High—red light, temperature range (~140 °F)
Battery Usage Time:	1—Warm—green light ~140 minutes 2—Low—yellow light ~110 minutes 3—Medium—orange light ~80 minutes 4—High—red light ~60 minutes

## WARRANTY

PureRelief™ comes with an industry-leading 5 Year Warranty that begins on the date of purchase.

The warranty applies to the heating pad and necessary parts and labor relating thereto. The warranty does not apply to damage from failure to follow the operating instructions, accidents, abuse, alterations, or disassembly by unauthorized individuals.

## PRODUCT REGISTRATION

To ensure your full warranty and to receive product updates and streamlined customer support, remember to register your product at:

[pureenrichment.com/productregistration](http://pureenrichment.com/productregistration)

## **ARE YOU 100% SATISFIED?**

If you have product questions or concerns, don't hesitate to contact us directly at:

Email: [help@pureenrichment.com](mailto:help@pureenrichment.com)

Phone: (657) 275-3737

(Available Monday-Friday, 8am-5pm PST)

Pure Enrichment has an award-winning warranty, exchange, and customer service program that guarantees hassle-free solutions to any issue you might have within 24 hours!



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